

Privacy Policy

Queenscorp Insurance Services and the insurers that Queenscorp Insurance Services place your insurance with (“Insurer”) are bound by the requirements of the Privacy Act 1988 as amended by the Privacy (Private Sector) Act 2000 (“the Act”), which sets standards on the collection, use, disclosure and handling of personal information.

Personal information is essentially information about individuals where the individual can be identified. It may include information such as your name, contact details, age, insurance history or financial details. Sensitive Information is a particular kind of personal information and includes information about and individual’s health; racial or ethnic origins; membership of political, professional or trade associations; political opinions or philosophical or religious beliefs; criminal record; or sexual preferences.

Queenscorp Insurance Services and your insurers disclose personal information to third parties both in Australia and overseas, where it is believed necessary for us to provide our services to the professional standard you expect. These parties may include (but are not limited to) insurers, reinsurers and other intermediaries. All parties may also disclose this information, as needed, to employers, health workers, investigators, lawyers, loss adjusters and to government departments if required by law to do so.

Where practical, information will be collected from individuals directly, however sometimes it may be collected indirectly by way of a representative. When you give Queenscorp Insurance Services or your Insurer personal information about other individuals, we rely on you to have made them aware that you will or may provide their information to us, the purposes for which we use it, the types of third parties we disclose it to and how they can access it (as described in this notice). If it is sensitive information we rely on you to have obtained their consent to these matters. If you have not done these things you must tell us before you provide the relevant information.

Where required you can access the personal information you provided to Queenscorp Insurance Services, and we can also facilitate you accessing information supplied to your insurers through us by contacting:

For any queries relating to our Privacy Policy please contact our Privacy Officer at:

Queenscorp Insurance Services
110 Herries Street, Toowoomba Qld 4350
Ph: 07 4638 1004
Email: Michael.parker@queenscorp.com.au